

SAMHSA'S Unified Performance Reporting Tool (SUPRT)-C

Frequently Asked Questions (FAQs) by Clients

General Questions

What is SAMHSA?

SAMHSA stands for the Substance Abuse and Mental Health Services Administration. SAMHSA is a part of the government that gives money to programs that help people with mental health problems or issues with drugs or alcohol.

How is my personal information kept safe?

The program that gives you care has rules in place to keep your personal information safe. SUPRT-C does **not** ask for your name or other information that can identify you. Instead, you get a special ID number that is kept in a safe place that only a few program staff can see. You can also skip any question you don't want to answer or select 'Prefer not to answer.'

Who will see my responses?

Only a few people who work with the data will see your responses. Your name is not included with your answers because you are assigned a special ID number instead. Additionally, your responses are mixed with answers from other people. For example, a report may say something like "50% of clients have a steady place to live."

What kind of questions are on the form?

The form asks questions about your background, like your race or ethnicity, health, living situation, school, work, and what you hope to get from the program. If you're filling out this form for a child or for an adult who can't do it themselves, make sure to give their information—not yours.

If I have questions about the form or if I don't understand a question, who should I ask?

Program staff are available to help you fill out the form and answer any questions you may have. Program staff may also be able to help if you have trouble seeing or reading, need help using a tablet or other electronic device, or need translation or other kinds of support.

Is the SUPRT-C form available in another language besides English?

Yes, the SUPRT-C form is also available in Spanish. Please ask program staff if you want to complete the Spanish version of the form.

How many times will I be asked to fill out the SUPRT-C form?

You'll be asked to fill out this form when you first start getting care and again after a few months. If you're 18 or older, you'll also be asked to fill it out once a year if you're still in the program.

I'm a caregiver, parent, or person helping the client fill out the form. What should I do if I don't know how my child or the person I'm helping would answer a question?

If you're filling out the form for someone else and don't know the answer to a question, it's okay to leave it blank. Don't guess if you're not sure.

Form-Specific Questions

Do police count as uniformed service?

No, police and public safety workers are not counted as 'uniformed service' on this form. Uniformed services mean:

- *Armed Forces* – The military, like the Army, Navy, Air Force, Marines, Space Force, and Coast Guard.
- *Reserves* – People who serve part-time in the military and help when needed.
- *National Guard* – A group that helps protect their state or territory and can also be called to help the whole country.
- *Other Uniformed Services* – This includes workers from the National Oceanic and Atmospheric Administration (NOAA) and the U.S. Public Health Service Commissioned Corps (USPHS).

What if I'm not male or female?

If you (or the person getting care) don't identify as male or female, you can skip the question about sex. "Sex" means whether someone was called a boy or girl when they were born.

What if I live in more than one place?

If you (or the person getting care) live in more than one place, choose the response based on where you live most of the time or have been living for the longest.

How can I tell if I'm currently employed?

You (or the person getting care) are considered employed if you worked at any time in the past week, or if you have a regular job but didn't work during that week.

What if I am both retired and working?

If you (or the person getting care) are retired but also have a job, pick the answer that shows what you do most of the time. If none of the choices fit, choose 'Other – specify' and write your answer in the box.

What if I started a year of school but didn't finish?

If you (or the person getting care) started a grade or school year but didn't finish it, choose the last grade or year that was fully completed. For adults, choose the highest level of school that was finished. Make sure to include any school done while in jail or prison.

Do I need to complete the Record Management section at the end of the form?

No, you do not need to complete the Record Management section at the end of the form. This section is completed by program staff.